

OBJECTIVE:

Dedicated cybersecurity engineer seeking to further education in a cybersecurity master's program while continuing to earn IT certifications along the way to apply knowledge gained and provide more value within my roles.

EDUCATION:

Bachelor of Arts, Economics - University of Maryland, College Park, MD *2013 - 2017*

Associate of Applied Science, Cybersecurity - Montgomery College, Germantown, MD *2018 - 2019*

WORK EXPERIENCE**The Motley Fool****Cybersecurity IAM Engineer - Full Time***July 2023 - Present*

- Leading and implementing identity governance with SailPoint IdentityNow through approval procedures, certification campaigns, role based access controls, and separation of duties policies driving enterprise productivity by eliminating manual work across multiple teams and enabling app owners to securely grant or revoke access without involving IT.
- Securing Okta tenant through stricter authentication/global session and behavior detection policies (location, device, IP, velocity)
- Deploying Okta FastPass, a phishing-resistant authenticator that detects and prevents the disclosure of sensitive authentication data to fake applications or websites, and enabling passwordless logins through biometrics verification on managed devices.
- Enforcing use of fine-grained OAuth 2.0 access token instead of overly permissive API tokens within integrations.
- Discovering, alerting, and remediating vulnerabilities with Axonius SaaS management platform to reduce overall risk.
- Migrating and deploying SecOps infrastructure to AWS through Terraform IaaS to improve scaling and redundancy.

Systems Administrator - Full Time*October 2019 - June 2023*

- Enterprise admin for SaaS apps (Okta, Office 365, Google Workspace, 1Password, etc), responsible for SSO setups, profile mappings, user lifecycle management, and group pushing from Okta to downstream apps.
- Supported Jamf / Kandji (Mac) & SCCM/Intune (Windows) environments with app and OS deployments / patching.
- Architected out-of-box experience for devices through use of Jamf Connect / Kandji Passport and Microsoft Autopilot phasing out legacy imaging procedures to reduce workload during sudden shift to remote workforce due to the pandemic.
- Optimized and prepared the company's support systems for every day use with automation platforms (Okta Workflows, Workato, Zapier) and/or scripts (Python, Powershell, JavaScript, Ruby).

IT Support - Full Time*March 2018 - September 2019*

- Provided support for accounts, devices, systems in a hybrid on-premises Active Directory and cloud Azure AD environment.
- Exchange/Office 365 support and administration (creating power shell scripts, shared mailboxes management, etc).
- Ensured all equipment and systems in Zoom-based conference rooms were working and ready for every day use.
- Provisioned Zoom cloud phone accounts for employees and configured call queues to route incoming calls from customers.

Seguro, LLC**Founder, IT & Cybersecurity Consultant - Part Time***November 2018 - Present*

- MSP partner with Microsoft and Okta to resell, deploy, and manage IT services to small-to-medium business clients.
- Designing, hosting, securing, and backing up WordPress sites through WPMU Dev hub automations and reseller tools.
- Network architecting and implementation (network closets, routers, access points, security cameras, NAS).
- Conducting security assessments, providing recommendations for disaster recovery and VPN remote access.

TEKsystems - IT Contract at Georgetown University**IT Support - Full Time***August 2017 - February 2018*

- Operated the UIS service desk to provide in-person IT bilingual (Spanish) support for faculty, staff, and students.
- Delivered service and support for hardware devices and software applications in classrooms and offices on campus.
- Troubleshoot and resolved Jamf (Mac) and SCCM (Windows) imaging issues during device upgrades.

VOLUNTEER EXPERIENCE:**Terrapin IT Academy****President - Student Organization***February 2017 - August 2017*

- Founded an IT academy for students and staff to get IT certifications to provide UMD with an excellent and highly valued IT environment that enables the goals of Transforming Maryland.

CERTIFICATIONS:

- Okta Certified Consultant, Security+, Jamf Certified Administrator